Student Support works together with Counselling to identify students' needs and to support them to overcome barriers to learning, so that each student can achieve their full potential.

Counselling

Students who feel motivated and engaged can concentrate better in class, increase their attendance in school, and improve their behaviour.

Counselling is a confidential process designed to help address concerns, to better understand "yourself", and to learn effective interpersonal coping strategies.

School Counsellor Monica Grijalva mgrijalva@lics.sch.zm

Monica is a qualified clinical psychologist specialising in Cognitive Behavioural Therapy.



Meet the Team

Head of Student Support & Secondary Lead Norah Buckley nbuckley@lics.sch.zm





ESL & Key Stage 2 Lead Preenalla Chipindi phabachela@lics.sch.zm

Key Stage 1 Lead Lestina Kapalu lkapalu@lics.sch.zm





Pauline Saviye ESL Secondary

Evelyn Tembo ESL Primary





Sofia Mwanza KS 1

Geoffrey Zimba KS 2,3 & 4





Salome Mwalwisha KS 3 & 4





Student Support Services

Address
242A Kakola Road, Roma
P.O. Box 30528
10101 Lusaka
Zambia
T: +260 211 290 626 / 292
447 M: +260 967 898 205
www.lics.sch.zm

Facing Challenges

Whether through an emotional or academic barrier to learning, any student can face an individual challenge that impedes their progress in school. The primary role of the Student Support Service is to identify any student who might be struggling with any aspect of their learning and provide them with the support they need to overcome those barriers, achieve success, and fulfil their potential.

When a student presents with additional needs, we may carry out an assessment to get a better understanding of exactly what might be holding up the learning process. These assessments identify literacy difficulties and issues with working memory or processing speed which might be impacting on their progress.

The Student Support Service liaises closely with students, parents and teachers in order to design and share appropriate strategies that address areas of difficulty. Students may also receive individual or small group support or counselling if it is required. Interventions are not rigid and will adapt and evolve as the student progresses.

Access Arrangements for exams:

Access arrangements are changes to teaching, learning and assessment that help remove or reduce barriers. These barriers can be anything from a temporary injury to a long-term difficulty. Access arrangements do not change what a student is expected to learn or lower what is expected from a student. Instead they provide the best possible way for a student to show the examiner just what they are capable of.

Types of accommodations include extra time, supervised rest breaks, a translation dictionary, or taking the exam in a separate room. To qualify for these arrangements, the student must meet stringent criteria, including a diagnostic assessment and any supporting school-based evidence.

Tiered Support

Listed below are the various tiers of support that are provided by Student Support here at LICS

Tier 1

Support to teachers including advice and guidance on meeting the needs of students with additional needs; or training on specific SEN topics such as Dyslexia, Dyscalculia, Autism or ADHD

Tier 2

In-Class Support

Tier 3

Small Group Support, either in class or on a withdrawal basis

Tier 4

Direct 1:1 Support: a) Counselling b) Student Support

Diagnostic Assessments

Diagnostic Assessments:

We choose from a variety of diagnostic tools to identify areas of difficulty or to see if a student might need special access arrangements for exams. Once assessed, Student Support will prepare a report for parents with the results and give suggestions for ways to support areas of need at home.

- Dyslexia Portfolio Lucid COPS/ LASS/ EXACT these test for a range of literacy difficulties and any difficulties with memory or processing speed
- CAT4 Cognitive abilities test
- NGRT/ NGST Reading/ Spelling tests
- PTM/ PTE Progress Tests in Maths/ English
- British Picture Vocabulary Scale
- ESL for students learning English as a Second Language

Occasionally, we may need to refer a student for a more in-depth psycho-educational assessment in order to get a better understanding of their needs and challenges. There is a fee charged for this assessment to cover the cost of the test materials and the time needed.